

Services Privacy Policy

Thank you for visiting our Privacy Policy. At Lambda256 Ltd. ("Company"), we are committed to protecting the privacy of visitors to our website and our Users who use our Service("Luniverse"). We believe in being transparent about what information we collect, the reasons or basis for collecting it and how we use such information

In response, the Company complies with the privacy regulations under the relevant statutes that the information and communication service provider must comply with, such as the "Act on Promotion of Information and Communications Network Utilization and Information Protection," the "Personal Information Protection Act," the "Communication Secrets Protection Act," and the "Telecommunication Business Act".

The Company publishes the Privacy Policy on the first page of the website so that Users can easily check it at any time. This Privacy Policy can be changed in accordance with the relevant statutes and the Company's internal policies, and when revised, the revision can be easily confirmed through version management. This Privacy Policy is applied to Luniverse ("Service").

Article 1 Purpose of Processing Personal Information

The Company processes personal information for the following purposes. Personal information processed is not used for any purpose other than the following purposes, and if the purpose of use is changed, necessary measures will be implemented, such as obtaining separate consent under Article 18 of the Personal Information Protection Act.

a. Membership management

Use of the membership service and user identification in accordance with the restricted identification system, personal identification, prevention of

unauthorized use of Users on blacklist, prevention of unauthorized use, confirmation of sign-up, restriction of subscription and the number of subscriptions, subsequent identification of the legal representative, preservation of records for dispute settlement, response to users' needs including processing complaints, sending notices, and the like.

b. Fulfillment of the contract for service provision and settlement of the fees for the service

Provision of content and customized services, delivery of goods or bill mailing, user authentication, purchase and fee payment, and fee collection

c. Development and marketing of new services, and advertisement

Development of new services and provision of customized services, provision of the service as per statistical characteristics, advertisement publication, confirmation of the service validity, provision of information about events and promotions, and engagement with users for participation in events, visibility into the frequency of the access, statistics about User's use of service, and check and utilization of personal information for sending gifts.

Article 2 Retention of Personal Information

The Company processes and retains personal information within the period of possession or use of personal information or the period of use of personal information agreed upon when collecting personal information from the information subject in accordance with the statutes.

When the purpose of collection and use of personal information is accomplished, the User's personal information is destroyed without further delay in principle. However, the following information is retained for reasons as set forth below during a specified period.

a. Reasons for information retention in accordance with the policies of the Company

Division	Retained information	Reasons for retention	Retention period
Contact Sales	name, title, email address, phone number, company name, industry, number of employee, country	Processing the User's requests	6 months
Contact Us	name, email address	Processing the User's requests	6 months
Luniverse Service	record of using service	Prevention of unauthorized use	1 year

b. Reason for information retention in accordance with related laws

If related laws, such as the Act on the Consumer Protection in Electronic Commerce, require the retention of the information, the Company retains member's information for the certain period specified by the related act. In this case, the Company uses the information only for retention, and the retention period is as follows:

Retained information	Reasons for retention	Retention period
Records of contracts or withdrawals from subscription	Act on the Consumer Protection in Electronic Commerce, etc.	5 years
Records of payments and supply of goods, etc.	Act on the Consumer Protection in Electronic Commerce, etc.	5 years
Records of consumer's complaints or mediation of disputes	Act on the Consumer Protection in Electronic Commerce, etc.	3 years
Records of labelling/advertisements	Act on the Consumer Protection in Electronic Commerce, etc.	6 months
Books and evidential papers about all transactions regulated by the tax law	Framework Act on National Taxes and Corporate Tax Act	5 years
Records of electronic financial transaction	Electronic Financial Transactions Act	5 years
History of logins	Protection of Communications Secrets Act	3 months

c. Dormant accounts

The period of personal information retention and use is from the conclusion of the service use contract (subscription) to the termination of the service use contract (application for withdrawal). The Company

defines a dormant user as a user who does not re-use (login in) the period defined by the statute (one year), except when a separate period is specified in other statutes or at the request of the User. For dormant uses, personal information is destroyed or separately stored and managed separately from other users' personal information.

Inform the User of the fact that personal information is destroyed or stored separately or separately until 30 or 7 days before the expiration of the period, and the items of such personal information by e-mail, written, FAX, telephone, or similar method.

Article 3 Providing Personal Information to Third Parties

The Company uses Users' personal information within the scope specified in "Article 1 (Purpose of Personal Information Processing)" and provides personal information to third parties only if it falls under Articles 17 and 18 of the Personal Information Protection Act. In the event that personal information is provided after prior consent from the User.

Article 4 Consignment of personal information processing

In order to provide better service, the Company entrusts external companies to perform some of the necessary tasks. And the entrusted company manages and supervises the so that it does not violate the relevant statutes.

a. Personal Information Trustee

Trust company	Consignment purpose	Period using personal information
Payletter	SMS service, payment processing(credit card)	Until the withdrawal of membership or termination of the consignment contract.

Article 5 Rights, Obligations and Methods of Exercise of Users and Legal Representatives

A. The rights of information subjects

The User has the right to request the Company at any time to provide all information about themselves stored in the Luniverse. However, the exercise of rights, such as requests for Users to view, correct, delete, or suspend processing of personal information, may be restricted as provided by the relevant statutes, such as Article 35(4), Article 36(1), and Article 37(2) of the Personal Information Protection Act.

User has the right to request Luniverse to modify, block, complete and delete User's personal information, restrict usage, and transfer data to another organization. The User has the right to request additional information about the Users handling of personal information.

In addition, the User has the right to challenge the data processing of the Luniverse in some circumstances and to withdraw the consent if User has requested data processing consent. Also, if you would like support for the above mentioned rights, please contact the Privacy Officer (support@lambda256.io).

b. Rights of legal representative

The User and legal representative can submit requests for viewing or modifying their personal information they entered for subscription or withdrawing from the Service.

Contact the person in charge of the privacy policy through written form, phone call, or email, and the Company will promptly respond to the requests.

When a User requests a correction to their personal information, the personal information is not used or provided until the correction is completed. When incorrect personal information has already been provided to a third party, the Company notifies the third party of the result

of the correction without any delay and ensures the correction is applied exactly.

The Company processes the personal information as per "4. Retention and use period of personal information" when it has been requested by the User or legal representative for its termination of use or deletion and blocks any other requests for reading or using the information for any other purposes.

Article 6 Items of Processing Information

a. Personal information to be collected

First, the Company collects the minimum personal information to facilitate providing services including membership registration and seamless user consultation, and the information to be collected is as follows:

Division	Sign up	Register automatic payment method	Process to register the organization	Process to register the payment agent
Essential	email address, user name, password, company name	Billing key for regular payment	company name, country/region, address, city, detail region, zip code	billing agent name, email address, phone number
Optional	company webpage url	-	corporate registration number, type of business, number of employee	-

Secondly, the information below can be automatically generated or additionally collected during the use of the Service or service provision process.

- IP address, cookies, access log, date of visits, history of service use, history of usage error, history of payment

Article 7 Destroying Personal Information

When the purpose of collection and use of personal information is attained, the User's personal information is destroyed without further

delay in principle. The Company uses the following procedure and method to destroy personal information.

a. Procedure for destroying

When the purpose of collection and use of personal information is accomplished, the information that a User entered for signing up or using other services is transferred to a separate DB (or an additional cabinet for written form) to be stored for a particular period to comply with internal policies and other related Acts for information protection (refer to the section of Retention and use period of personal information) and then destroyed.

The same personal information is not used for any purposes other than its retention unless it is required by laws.

b. Method of destroying

The papers on which the personal information is printed are shredded by a shredder or burned to be destroyed.

The personal information stored in an electric file format is deleted by a technique which permanently destroys the records.

Article 8 Measures to Secure Personal Information Safety

The Company takes the following technical and administrative measures to ensure the safety of personal information to prevent loss, theft, leakage, alteration or damage of personal information in the processing of the User's personal information.

a. Password encryption

The User's password is encrypted before being stored and managed, and only the user knows it. Also, only the user can check and change the

personal information by using the password.

b. Measures against hacking, etc.

The Company is doing its best to prevent any leakage or damage from being caused by hacking or computer virus, etc., to our User's personal information. The data is regularly backed up to proactively prevent damage to the personal information, and the latest vaccine program is used to protect the User's personal information or data from leakage or damage while supporting a safe transfer of the personal information on the network through encrypted communications and the like. In addition, the Company controls unauthorized access from outside with an intruder blocking system as well as putting its utmost effort to equip all technical devices available to secure safety in other parts of the system.

c. Utilization of the minimum number of human resources for processing personal information and training

The Company limits the operation of processing personal information to the contact who is in charge and assigns a separate password for the operation to the contact and regularly updates it. Also, the Company frequently provides training to the contact to highlight compliance with the privacy policy.

d. Operating a specialized organization for privacy protection

The Company is making efforts to check how the privacy policy is enforced and the contact complies with the privacy policy by operating an in-house specialized organization for privacy protection and promptly makes corrections if a problem is found. However, the Company shall not be liable for any damages that are not attributable to the Company but caused by negligence on the part of the User or incidents which happen in the areas not managed by the Company even though the Company carried out its obligation to protect privacy.

Article 9 Installation, Operation and Refusal of Collecting Personal Information Automatically

a. What are cookies?

- The Company uses cookies, which enable the Company to store and frequently retrieve User information to provide more personalized and customized services.
- A cookie is a small text file sent to the client's browser from the server that is used to run the website and stored in the hard disk of the User's computer. Once cookies are stored in the disk, the website server reads the cookies stored in the User's hard disk when the User visits the website to maintain the User's preferences and provide the customized service.
- Cookies do not automatically/proactively collect the identifying information of individuals, and Users can refuse storage of cookies or delete them anytime.

b. Purpose of cookies

Cookies are used to identify each service of the Company that the User uses, visits to the websites and the pattern of usage, popular keywords for search, and the number of User to provide the User with optimized and customized information including advertisements.

c. Installation/operation and refusal of cookies

- Users have a right to opt in/out of the installation of cookies. – Therefore, Users can set the options on their web browser to enable all cookies, check whenever a cookie is stored or refuse to store cookies.
- However, when storing cookies is disabled, there might be a difficulty in the use of some services of the Company that need sign-in.
- The way to enable/disable the cookie installation is as follows:

▶ Internet Explorer: Tool > Internet Option > Privacy > Advanced Privacy > Set the cookie level

▶ Chrome: Setup Menu > Advanced Settings > Privacy and Security > Content Settings > Set Cookie Level

Article 10 Contact Details of the Personnel in Charge of Privacy Protection

Users can report any complaint related to privacy protection that occurs while using the Service of the Company to the person in charge of privacy protection or the corresponding department. The Company will respond quickly and diligently to its User's complaints.

- Information Protection Chief Officer : Bosung Kim
- Director of Personal Information Protection : Jaehoon Oh
- Information Protection Manager : Youngtaek Byun
- Information Protection Officer : Seokgil Kang
- Email : support@lambda256.io
- Phone number : +82-568-2560

Please contact the following institutions to report or need further consultation in relation to other privacy infringement issues. Privacy Infringement Report Center (visit <https://privacy.kisa.or.kr> or call 118 without a telephone exchange number) The Cybercrime Investigation Division of the Supreme Prosecutor's Office (visit <http://www.spo.go.kr> or call 1301 without a telephone exchange number) Cyber Bureau of National Police Agency (visit <http://cyberbureau.police.go.kr> or call 182 without a telephone exchange number)

Article 11 Changes in Personal Information Processing Policies

If there are additions, deletions, and changes in the current privacy policy, the Company will post related notices to the "Notice" menu where Users

are registered at least 7 days prior to the revision. However, when significant changes in the User's rights are made in the areas such as the collection and use of personal information or the provision to third parties, the Company will post related notices at least 30 days in advance.

- This Privacy Policy applies from November 12, 2021.
- You can check the previous privacy policy below.

2019. 03. 18 ~ 2019. 05. 28([click](#))

2019. 05. 29 ~ 2020. 11. 19([click](#))

2020. 11. 19 ~ 2021. 09. 16([click](#))

2021. 09. 16 ~ 2021. 11. 11([click](#))